



# GRAPHICS CARE AND WARRANTY INFORMATION

Thank you for choosing Bullzeye! Rest assured that you have chosen the most cutting edge and effective way to stand out in the crowd. Take good care of your wrap and it will continue to work for you for years to come.

In order to keep your wrap look its best, it's important to keep it clean and take care of any small issues that may arise. If you see an edge lifting or an air bubble forming, bring it by the shop and let us take care of it before it gets worse. After all, it's vinyl... it may be incredibly durable and able to withstand a lot, but it's not bulletproof.

Keep in mind that the sun is your wrap's worst enemy. Our inks and vinyl products are among the best on the market, but nothing is completely safe from the the long term effects of the sun. If you vehicle is outside most of the day or parked in such a way that it is in the direct path of sunlight, take care to ensure the same side or area of the wrap isn't exposed significantly more than any other area. Minor fading, abrasion damage, and loss of glass are not covered by any warranty. This is considered normal wear and tear.

## **OUR GUARANTEE**

We guarantee our installations for 180 days. This installation guarantee means that we will take care of any installation issues such as edge lift or air bubbles for a period of 180 days after your installation. Keep in mind , this does not include damage caused by mechanical car washes, pressure washing, tree branches, shopping carts, door dings, gasoline spills, or other physical or chemical means.

If your wrap includes perforated window vinyl, please be aware that this product may hinder your ability to see through the windows in rainy conditions. Due to the relatively delicate nature of perforated vinyl, we offer a 90 day guarantee against adhesive failure, edge lift, and/or fading. Perforated vinyl is not included in the 180 day guarantee.

We make every effort to ensure your vehicle is safe while in our possession. At times, our workload requires vehicles to

be kept outside. Please be sure to remove all valuable and personal items from your vehicle. We will not be held responsible for any missing items. Also, Bullzeye will not be held responsible for theft, vandalism, or acts of God that may cause direct or indirect damage to your vehicle. Please be sure your vehicle insurance policy will cover such instances.

## **CARE AND CLEANING**

We only recommend hand washing your wrap with a mild cleanser. Do not use any harsh cleaning products or solvents on your wrap... they will eat away at the laminate and destroy the prints. Do not allow gasoline to spill or drip on your wrap... it will eat away at the laminate and destroy the prints. Even the smallest drop of gasoline should be wiped away as soon as possible with a wet towel. Mechanical car washes of any type are not advised and will void your install guarantee.

If a section of your wrap need to be replaced at any time within the guaranteed period or outside the guarantee at your cost, we will do everything we can to ensure the replaced section matches the original wrap. However, some nominal fading is expected over time. This slight fading is hardly noticeable and is considered acceptable. Also, changes in printer and ink specification could limit our ability to color match your panels exactly. Again, we'll do our best.

## **BODY WORK**

If your vehicle has had any aftermarket body repair including dent removal, bond, or painting, please be aware that all warranties and guarantees expressed or implied are VOID. This includes fiberglass repair on boats and jet skis. During the installation process, vinyl is often placed, removed, and replaced more than once. It is possible for the adhesive vinyl to pull of the repaired paint or body work. Please be aware that Bullzeye Sign & Graphics Co. (Bullzeye) will take no responsibility for damage that may occur during the installation process on vehicles with aftermarket body repair and/or painting.